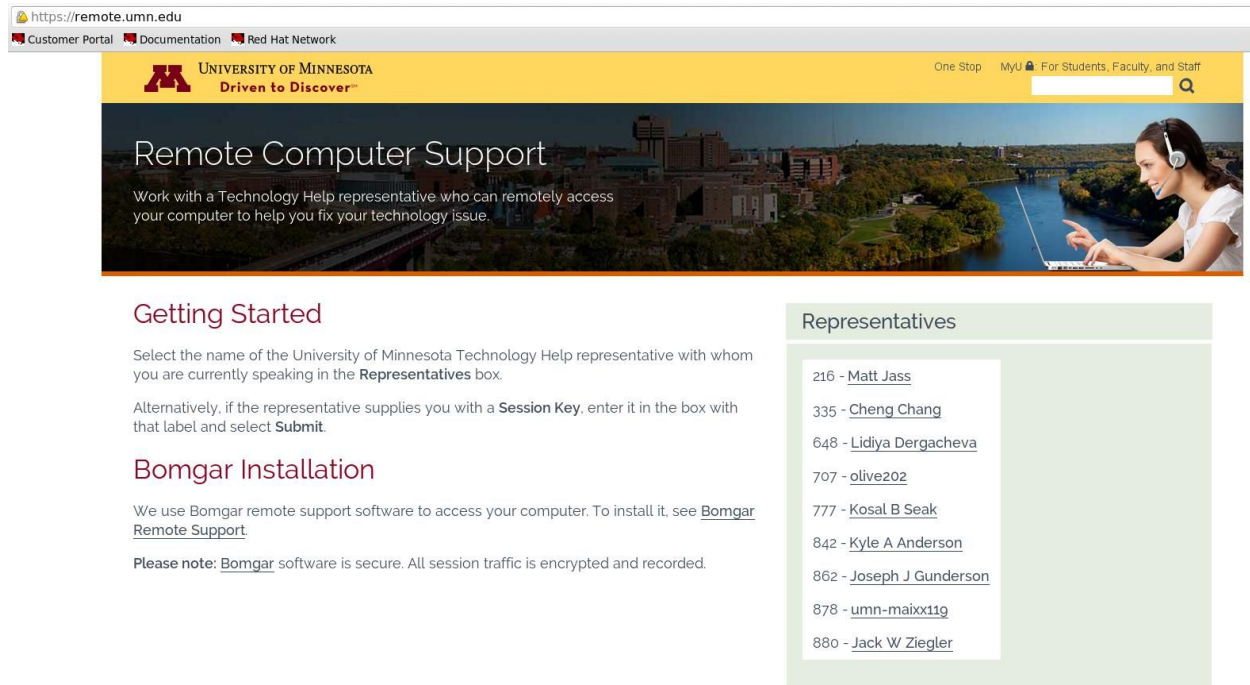**University of Minnesota**
Center for Magnetic Resonance Research
Standard Operating Procedure

C101-06 - Computer remote support with Bomgar
[Instructions on how to use bomgar.](#)

We use Bomgar for remote support

We can remotely connect to your computer using Bomgar.

We will tell you when to use this.

Visit remote.umn.edu in a browser.

Click on the representative in the list.

Install the client (agree to download and install the remote client).

You will be able to see us work and stop the session if needed.

Purpose
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Revision History

SOP Number / Version:	C101-06 / 1.0
Approval Date:	11/18/2016
Implementation Date:	11/18/2016
Author/Owner:	Brian Hanna / John Strupp

Version Number	Approval Date	Change from Previous Version
1.0	11/18/2016	

Approval Signatures	Date
Author/Owner:	
Regulatory Compliance Coordinator:	
Center Director:	